WINPAC
Analog/SIP
Voice Related System

WINPAC Voice Related System consists of voice mail, auto wake-up, minibar posting and room status updating modules of which Hotel can select combination of all said modules and assign number of voice ports to each module freely.

Features and Functions

When a guest checks into the hotel, the guest is automatically assigned a personal Voice Mailbox for the duration of his stay in the hotel. This Mailbox will provide a private and confidential messaging environment for the guest. All the recorded voice messages during his absence may be retrieved easily on one phone call from the guest room. Upon check out, the guest's voice mailbox will be cleared automatically and all the unheard voice messages will be transferred to a temporary storage area. The voice instructions can be in the language that the guest selects. The Voice Mail System (VMS) supports many languages.

Voice Confirmation system (VCS) allows a user to place a request from the guest room telephone set. With this system, the user can set his wake up call, and the maid to post minibar charges or update the room status. Miscommunication will be eliminated, as the VCS will instruct the user by voice.

The system comes with either Analog or SIP Based options. The benefits of SIP Based systems over Analog Based systems are:

- Doesn't require analog cabling from PBX to JDS Voice PC as it will leverage on the network
- Doesn't require full form factor PC
- Can work Windows 7 / 8.1 / 10 (32bit and 64bit)
- Higher accuracy of wakeup call as the signal is digital
- PBX side doesn't require analog voice card which can occupy more PBX slots
- Portability, because when there is no physical analog connection,
  SIP can be diverted incredibly easy to other servers / locations.

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